

Smart thinking. Seamless systems.

Turn technology into your growth
advantage, not just your support system.



Biztopia
Improve IT. Manage IT.

Since 1997

Our business exists to build yours.

Biztopia is a world of business opportunity and insight. The destination – the utopia – where your ideal technology environment comes to life.

Since 1997, we've helped businesses navigate complexity, strengthen systems and move forward with confidence. We partner with organisations to improve and manage their IT systems, solving problems and enabling sustainable growth.

By focusing on your organisation's challenges, we make your IT environment more efficient and resolve problems quickly. This empowers your business to adapt, innovate and thrive. Because better decisions come from better thinking.

Technology should remove friction, boost efficiency and enable growth. We work with you to uncover opportunities for innovation, delivering solutions that drive your business forward and ensure your systems are proactively managed around the clock.

The result: smarter thinking, seamless systems and stronger business outcomes.



We look deeper to understand your business and identify the path that will deliver the strongest outcomes.

That thinking becomes tactical, efficient and practical – technology delivery designed to solve your real business challenges.



Strategic tech that delivers stronger business outcomes.

Technology should always be an advantage – supporting growth, improving efficiency and strengthening your business. Our approach moves you from reactive support to proactive strategy, solving today’s issues while preparing for tomorrow’s opportunities.

We think it through.
We know the technology.
We partner with you.

That’s the Biztopia difference.

Benefit from strategic thinking paired with hands-on technical expertise. Across cloud systems, cybersecurity, communications, automation, and business infrastructure, you gain access to specialist knowledge and practical guidance tailored to your needs.

We act as an extension of your team – solving problems, reducing friction, and guiding you through change.

Founded by Michael Munt in 1997, Biztopia has grown through strong partnerships, practical problem-solving, and a commitment to supporting client growth with confidence. Michael brings decades of hands-on experience and clear insight into how technology drives business outcomes.

Our 12 Key Principles

Biztopia was built on 12 key principles that continue to guide how we work, how we advise and how we support our clients.

Unbiased

The best tools for the job.

Objective

Multiple paths to business improvement.

Professional

Consistent, reliable service.

Empowering

Solutions that support your people.

Excellence

Maximum uptime and efficiency.

Integrity

Promises made, promises kept.

Relationship Driven

Partnerships built for the long term.

Transparency

Clear and honest communication.

Measurable

Outcomes you can quantify.

Aligned

Solutions focused on your business goals.

Accountable

Keeping clients informed.

Detailed

Precision in every task.

We've got IT covered.

Our dual-engine approach means we operate with two tightly connected disciplines: strategic thinking to design better systems, and practical delivery to put those systems to work for your business. By combining both, we build more capable systems and deliver better business outcomes.

We align technology with your broader goals and operational priorities through genuine partnership and collaboration, creating long-term value for your business.

Technology should support growth, improve efficiency, and create a resilient foundation for the future.

Critical thinking: Improve IT

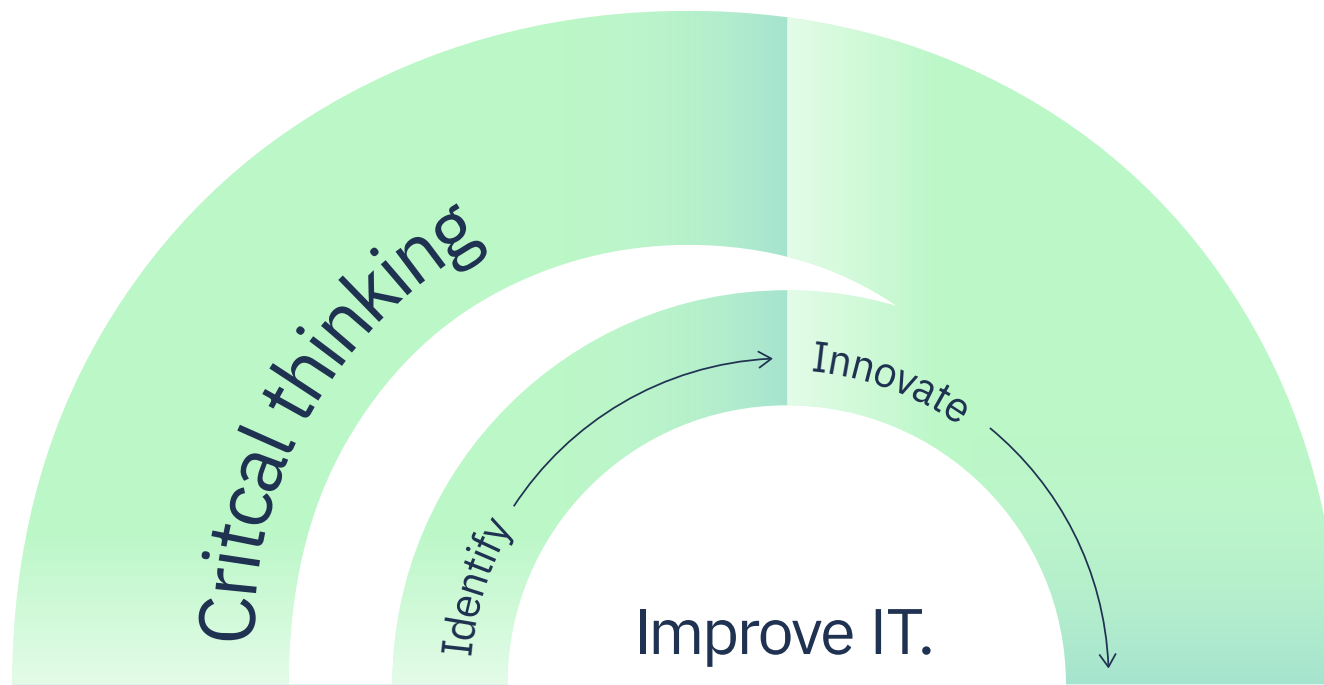
The strategic side of our business where we Identify & Innovate.

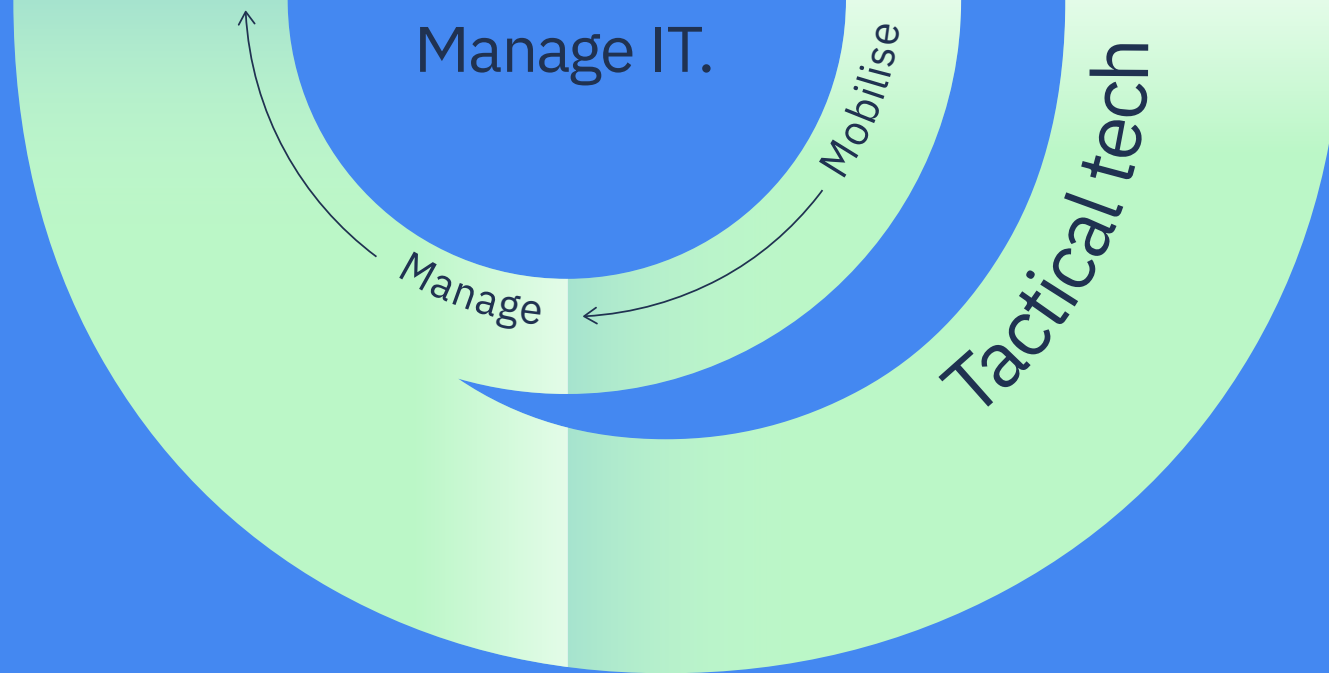
It begins by identifying where technology can solve your business challenges, reduce risk, or improve performance. Practical, tailored solutions are then designed to align with your goals and support how your business operates and grows.

Whether it's improving workflows, strengthening security or planning for change, the focus is on creating better systems and smarter ways of working.

Services include:

- System Assessment & Review
- Business & IT Strategy / Advice including vCxO
- Business Process Automation, AI & Innovation
- Cloud Migrations
- Cyber Security Services
- Data Loss Prevention & Governance
- Tailored Training
- IT Hardware & Software Supply / Brokerage





Tactical tech: Manage IT.

The operational side of our business where we Mobilise & Manage.

Whether you need a full system roll out, targeted improvements, or ongoing support, the focus is on implementing the right systems, supporting your team through change, and ensuring everything continues to perform as it should. From day-to-day support to ongoing monitoring and maintenance, your business is equipped for reliable continuity.

The goal is simple: seamless systems, reduced disruption and the confidence that your technology is being proactively managed with IT that just works.

Services include:

- Managed & Monitored Services
- System Support & Maintenance
- Back-ups / Disaster Recovery
- Business Continuity Services
- Email & Web Hosting
- VoIP Telephony
- Microsoft 365 Management
- Azure Environment Management & Support
- Teams & Teams Phone Systems

Deep experience. Broad capability.

Every industry has its own pressures, priorities and operational challenges. Our role is to understand the environment first, then shape the right technology around it.

With strong foundations in accounting and professional services, we understand the demands of structured, compliance-driven environments where reliability, security and efficiency are critical.

Over the years, much of our experience has been built working alongside organisations in the corporate, healthcare and not-for-profit sectors – industries where systems need to be robust, responsive and fit for purpose.

While these sectors represent a significant part of our work, our experience extends across a wide range of businesses and industries, each with its own unique goals, risks and opportunities.

For three decades, we've helped businesses achieve sustainable growth, compliance, and operational excellence through tailored technology solutions.

Proven results

- \$1,000+ saved every month, plus stronger security, after our review.
- From 12 staff & \$400K turnover to 350+ staff & \$12M turnover with our tech expertise.



Decades proven. New world ready.

Proudly Ipswich born, Biztopia has been supporting businesses across South-East Queensland and throughout Australia since 1997.

Technology never stands still, and neither do we. Staying ahead of emerging tech is fundamental to how we help our clients remain competitive. We continually invest in understanding not only what's new, but what will create genuine value in real-world business environments.

As an early adopter of cloud technology, we recognised where the industry was heading and helped our clients move with it – building stronger systems, improving efficiency and preparing for what came next.

Built on a long-standing strategic partnership with Microsoft, we've continued to grow our capabilities and deepen our expertise, building a team with the knowledge and practical experience to solve complex technology challenges.

Today, that experience allows us to deliver streamlined systems, stronger business continuity and smarter ways of working for our clients.

Many of our clients have partnered with Biztopia for more than 20 years – a reflection of the trust we build, the consistency we deliver and the long-term value we bring to their business.

With decades of experience and a hands-on approach, we continue to help organisations improve operations, reduce complexity and create lasting efficiencies that support sustainable growth.



**30+ years
in business**



**Proven cloud
migration specialists**



Microsoft Partner



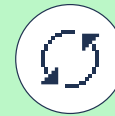
**Cyber security
specialists**



**Strategic IT
advisory capability**



**Business continuity
& disaster recovery experts**



**End-to-end
managed services**



**Locally based in South-East
Queensland, supporting
businesses across Australia**

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Ten years on, Biztopia remains deeply involved in our business growth – not just as an IT provider, but as a true strategic partner.



Let's move your
business forward.

Every great partnership starts with a conversation.
Book a discovery call and find out what's possible
when the right technology is in the right hands.

Biztopia

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APPROVAL FORM

D3	Biztopia Capability Statement		
Draft Number	Job Title		
17-Jul-26	BIZ294845.05	☐ APPROVED	☐ ALTERATIONS NECESSARY
Delivery Date	Job Number		

DAIS Proofing Approval Policy

As part of DAIS' engagement on all project, we will deliver a maximum of three drafts as part of the collateral development process. Having a clear, concise and detailed brief from project commencement will enable both parties are clear on the project objectives and will ensure that changes beyond a draft 3 should not be required. Should there be any errors or omissions made by DAIS then they will be corrected at no charge.

Consolidated feedback on draft rounds in a timely manner will also help the draft process and will ensure no delay to the proposed project timeline. If changes are required beyond a 'Draft 3', these will be considered outside the scope of the original project brief and will incur 'Author's Corrections' at an additional charge. This will be highlighted by your account manager.

Things to check

It is the client's responsibility to check for literal, grammatical or numerical accuracy as well as colour specifications, text, illustrations and photography. Please note that these digital proofs are not accurate to the colours specified and should be used as a guide only. Please mark any corrections clearly on the supplied draft.

If you have any questions regarding this proof, please don't hesitate to contact your Account Manager on 07 3216 0990.

SIGNATURE

DATE